

RECRUITMENT



IMI Norgren **Farmington, CT**

- + Customer Service Representative (Job ID#1006124)
- + Business Unit Manager - Machining (Job ID#1006126)
- + Manufacturing Engineer (Job ID#1006127)
- + Sr. Mechanical Design Engineer (Job ID#1006128)
- + Business Improvement Specialist (Job ID#1006130)

Wednesday, February 8, 2023

From 10:00 AM – 1:00 PM

**New Britain American Job Center
260 Lafayette Street, New Britain, CT**

JOB INFORMATION AND REQUIREMENTS

Customer Service Representative (CSR) - Job Order # 1006124: F/T positions available in Farmington, CT.

Own the customer experience by providing high-quality phone and email communication with professionalism to customers and stakeholders while demonstrating tenacity and proactivity to exceed customer expectations.

Qualifications:

- Strong computer skills and demonstrated proficiency in Microsoft Office (Word, Excel, PowerPoint & Outlook).
- Must have positive attitude with a passion for solving customer problems.
- Excellent written & verbal communication skills.

Hourly range: \$24.00 - \$27.00

Experience/ Education: Bachelor's degree from four-year College or University OR High School Degree and (3-4) years of customer-facing experience.

Business Unit Manager – Machining - Job Order # 1006126: F/T position available in Farmington, CT. This role is responsible for coordinating, supervising and leading business unit employee activities to meet production schedules and quality, cost and safety objectives while driving continuous improvement in all work practices. The Business Unit Manager is also responsible for the professional development of unit employees through coaching, mentoring, training, advancement, and discipline.

Yearly range: \$90,000 - \$110,000

Experience/ Education: Minimum of two-year (Associates) technical degree or equivalent. A Bachelor's degree is preferred.

- Minimum of four years related experience in a manufacturing environment.
- Minimum of five years of work experience as a CNC Machinist or a Manufacturing Engineer with experience in fabrication.
- Minimum of three years of supervisory experience in a manufacturing environment.

Manufacturing Engineer - Job Order # 1006127: F/T position available in Farmington, CT. The Manufacturing Engineer consults with Design Engineering to assist with the evaluation of new products and makes recommendations regarding cost and materials used. The incumbent determines the most efficient procedure to follow in the manufacturing of individual parts. This includes tooling and fixture design, test fixture design, preparation of process documentation and calculation of product cost. The incumbent reviews existing tooling and processes and recommend improvements and modifications.

Qualifications:

- Proficient in MS Office Suite (Word, Excel, PowerPoint, and Outlook).
- Working knowledge of MRP Systems, 2D drawings and CAE software.
- Proficient in 3D CAD operation. Autodesk Inventor preferred.

Yearly rate: \$80,000 - \$90,000

Experience/ Education: Four-year engineering degree (e.g., BSME) and 1-3 years of experience in manufacturing engineering.

Sr. Mechanical Design Engineer - Job Order # 1006128: F/T position available in Farmington, CT. Work as a senior technical team member to provide the highest level of Engineering Advantage to our customers by improving designs for manufacturing, profitability, performance, quality, and customer requirements on existing and new products; providing design support on existing products to all departments; evaluating all ECN's and BOM revisions to drive customer satisfaction and contribute to sales growth. Also, perform routine processes requiring application of standard techniques, procedures, and criteria in carrying out production sustaining engineering duties, redesign of existing products, and design of new products.

Qualifications:

- MS Office experience with Outlook, Excel, Word, PowerPoint.
- Strong skills in Engineering techniques including technical writing, failure investigation / root cause analysis, design for manufacturability.

Yearly rate: \$90,000 - \$110,000

Experience/ Education: Bachelor's degree (B.S.) from a four-year college in Engineering. 10+ years' experience using ERP systems in a manufacturing environment (JDE preferred). 10+ years' experience with SolidWorks, Inventor (preferred), or a related CAD program.

Business Improvement Specialist - Job Order # 1006130: F/T position available in Farmington, CT. The primary purpose of this role is to lead and facilitate continuous improvement in all of the facilities' core processes including Materials, Engineering, Operations, Quality, and Maintenance. This is done through the utilization of lean manufacturing principles, time studies, and the application of other continuous improvement tools and methodologies.

Qualifications:

- Demonstrated ability to understand complex situations and collect data to establish facts and draw valid conclusions.
- Well-versed in the theory of constraints and Lean/6- Sigma manufacturing techniques.

Yearly rate: \$90,000 - \$100,000

Experience/ Education: Bachelor's degree in engineering or a related field and ten plus years of combined continuous improvement implementation and leadership experience. Demonstrated leadership experience with coordinating and facilitating successful continuous improvement teams.

INTERVIEW PREPARATION INSTRUCTIONS

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| ❖ Bring Résumé or Outline of Work Experience | ❖ Must be at least 18 years of age |
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For more information visit www.CTHires.com. Click on **Find a Job** then the **Job Number Search** tab. Enter the Job Order Number then click **Search**. (See above for Job ID #)

If you are interested in attending this recruitment event, you **MUST** be a registered user of CTHires to participate in this event. If you are not registered, please visit www.CTHires.com to register as an Individual prior to the event.

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